**Provincial EHR/CBS Support Officer x10: Zimbabwe Technical Assistance, Training and Education Center for Health (Zim-TTECH).**

**Deadline: 16 September 2022.**

**About the organization:**

Zim-TTECH is seeking highly qualified and experienced applicants to fill the position of Provincial EHR/ CBS Support Officer for the Impilo EHR/CBS program. Zim-TTECH's activities occur primarily in the technical areas of health system strengthening; epidemiology and strategic information strengthening, health workforce development; operations research and evaluation; prevention, care, and treatment of infectious diseases. Zim-TTECH is funded by PEPFAR through the Center for Disease Control (CDC) to implement Strengthening Epidemiology and Strategic Information in the 44 districts of the Republic of Zimbabwe. Zim-TTECH also implements HIV & TB treatment and care services in five Zimbabwean provinces in support of the Ministry of Health and Child Care (MoHCC) under the Zim-PAAC (Zimbabwe Partnership to Accelerate AIDS Control) Program. Additionally, the ZimPAAC DREAMS consortium comprising of three local partners implements DREAMS activities in four districts in Matabeleland North Province (Bubi, Nkayi, Tsholotsho and Lupane). The contract of employment for this position will support the epidemiology and strategic information scope of work and is renewable yearly subject to availability of funding and satisfactory performance of the candidate.

**Position Summary**

The position reports to the Systems Infrastructure and Administration Lead. It provides wide-ranging IT and logistic support to the program. The support includes planning, designing, developing, and maintaining networking, hardware, and software applications.

**Responsibilities**

Working in collaboration with MoHCC and other relevant stakeholders: Provide day–to-day support for installation, troubleshooting and maintenance of various ICT software programs/applications. Provide day–to-day support for all ICT equipment such as network equipment, servers, computers, tablets, and mobile phones including installation, preventive maintenance, troubleshooting and repairs. Design and implement ICT quality and security control systems. Design, develop and maintain software applications to support implementation of Health Management Information Systems. Provide technical assistance and training to the system end users including supporting site training and roll-out of systems; Providing training to the staff members on the use of any new ICT programs or applications. Work with MoHCC ICT team, other health workers and stakeholders to implement eHealth systems as part e-governance programme. Develop and manage work plans. Work with the MoHCC to assess opportunities for future related ICT interventions. Ensure availability of Recency testing commodities. Coordinating relevant provincial trainings.

**Qualifications**

Bachelor’s degree in computer science or equivalent. At least 4 years’ experience in system development, networking, or server setup. 1 - 2 years’ experience providing comprehensive technical support to users of computer software. Ability to model and represent systems effectively and creatively. Knowledge and experience in use of open-source software. Knowledge and experience in using different development frameworks such as spring mvc, hibernate, struts, query. Knowledge and experience in developing a range of technologies such as Java, PHP, VB.net, MS Access, MS SQL, MySQL, PostgreSQL, Android. Knowledge of the theory, principles and practices of systems and applications programming. Knowledge and experience in setting up computer networks (WAN/LAN) and server setup and maintenance. Ability to set and meet timelines and deadlines. Fluent in English (excellent oral and written skills). Strong communication skills, with experience conducting trainings and delivering presentations on complex information to sizable groups. Experience in designing, modifying, or customizing and implementing networking, hardware, and software systems. Entrepreneurial mindset, including ability to work independently, self-motivate, and propose and implement new initiatives. Ability to think strategically, handle ambiguity, and problem solving in a fast-paced, limited-structure environment. Ability to be effective in high-pressure situations, handle multiple tasks simultaneously, and set priorities. Understanding of the Health information systems.

**Commitment to Diversity**

Zim-TTECH recognizes that disparities in health around the globe stem from inequity. Therefore, the organization encourages and supports the multiple identities of staff including, but not limited to, socio-economic status, age, race, ethnicity, language, nationality, sex, gender identity and expression, culture, spiritual practice, geography, mental and physical disability. Zim-TTECH strives to become a local, national, and international leader in developing and maintaining increased representation and recognition of each of these dimensions of diversity among its staff.

Interested candidates should submit their application letter, detailed Curriculum Vitae, and certified copies of certificates to The Human Resources Manager to: [ehrpso@zimttech.org](mailto:ehrpso@zimttech.org)

***Only shortlisted candidates will be contacted.***

For more information, visit the ZIM-TTECH website: <https://www.zimttech.org>